



ANNUAL REPORT
PARDA FEDERAL CREDIT UNION



LETTER FROM OUR PRESIDENT AND CEO

Kimberly Jones

A SECOND YEAR OF DISRUPTION

For yet another year, we were inspired by the resilience we witnessed firsthand at Parda Credit Union. Despite continued challenges, our dedicated staff, board members and membership represented the human spirit at its best. It is a privilege and honor to serve as your financial institution's President and CEO.

Due to cooperative efforts and strategic planning, Parda remained responsive and maximized the financial value we deliver to our members. Taking all necessary precautions and to the extent possible, we remained open for our branch communities. In light of the many digital upgrades we made in 2020, we were able to tell members "yes" at a time when so many systems were saying "no." Our payment, processing and lending policies supported member creativity, healthy endeavors, and positive results.

A NEW OUTLOOK FOR THE FUTURE

In 2021, we refocused our energy on ways to improve Parda's internal operations. Member feedback had highlighted a disconnect between public perception of our institution and our mission, vision and performance. We refreshed our visual communications to better represent who we are, where we have come from, and where we are going. At Parda, we understand that not everyone has the same financial goals in life, and that everyone views personal success

differently. Our new tagline, "The Freedom to be You," reflects our commitment to helping members achieve their individual freedoms and goals.

We designed our new brand to be easily recognized and understood —

illustrative of our passion for your financial growth and peace of mind. And while our appearance has changed, our people and values have not. As always, you can trust your Credit Union's member-centric culture. Your freedom to explore, dream, invest and thrive guides everything we do.

At a time when opinions, interests and choices may seem fragmented, there is a renewed power in the ability of our grassroots movement to do what we have always done — empower members to achieve success through every stage in life.

As we move forward, all of us at Parda Credit Union thank you for your loyal partnership. We are committed to a future that builds on the hard-fought success and prosperity of 2021.

PARDA CREDIT UNION LEADERSHIP TEAM

BOARD OF DIRECTORS

Stephen Barrett, CCUB

Sherry L. Gass Vice Chair

Donald M. Callihan *Treasurer*

David J. Sweet Secretary Michael Donley

Manuel Hernandez

Director

Jacquelyn Randall Director

Robert Schelkun Associate Director

SUPERVISORY COMMITTEE

Kenneth Christie Chair

Sherry L. Gass

Nancy Wasczenski

EXECUTIVE MANAGEMENT

Kimberly Jones

President & CEO

Anthony Steffens
Chief Information Officer

Robert Stier Vice President of Finance

Jill Reinert Executive Director of Human Resources

BALANCE SHEET

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ASSETS	2021	2020
Loans (Net of Allowance) Cash and Cash Equivalents	\$93,851,187 78,770,866	\$108,381,677 37,371,021
Equity Securities	· · · · -	-
Securities Available-for-Sale Other Investments	41,165,718 29,769,200	36,243,661 22,002,200
Accrued Interest Receivable	416,668	505,007
Property and Equipment	1,862,155	1,886,402
National Credit Union Share Insurance Fund Other Assets	1,856,642 1,343,640	1,661,237 1,967,409
TOTAL ASSETS	\$249,036,076	\$210,018,614
	QZ-17,030,010	\$210,010,014
LIABILITIES AND MEMBERS' EQUITY Members' Share Deposits	\$221,918,904	\$181,895,072
Accrued Expenses and Other Liabilities	480,202	598,489
Borrowed Funds		<u>-</u>
TOTAL LIABILITIES AND DEPOSITS	222,399,106	182,493,561
Retained Earnings, Substantially Restricted	26,671,536	26,471,368
Unrealized Gain (Loss) on Securities Available-for-Sale	(34,566)	1,053,685
TOTAL MEMBERS' EQUITY	26,636,970	27,525,053
TOTAL LIABILITIES AND MEMBERS' EQUITY	\$249,036,076	\$210,018,614
STATEMENT OF INCOME		
INTEREST INCOME	2021	2020
Interest on Loans	\$4,280,209	\$5,079,337
Interest on Investments and Cash Equivalents	1,061,938	1,173,667
	5,342,147	6,253,004
INTEREST EXPENSE		
Dividends Expense Interest on Borrowed Funds	261,434	291,819
interest on borrowed Funds	261,434	291,819
NET INTEREST INCOME		
NET INTEREST INCOME Provision for Loan Losses	5,080,713 (251,000)	5,961,185 106,515
Trovision for Loan Losses	(231,000)	100,515
NET INTEREST INCOME AFTER PROVISION FOR LOAN LOSSES	5,331,713	5,854,670
NON-INTEREST INCOME		
Service Charges and Other Fees	1,337,066	1,359,029
Other Non-Interest Income Gain on Sale of Securities	1,490,321 69,176	1,276,982 123,985
	2,896,563	2,759,996
NON-INTEREST EXPENSE	2,370,000	2,707,770
Salaries and Benefits	4,030,627	4,199,388
Operations	3,489,670	3,499,165
Occupancy	507,811	464,243
	8,028,108	8,162,796
NET INCOME	\$200,168	\$451,870

HIGHLIGHTS

Total Loans Real Estate Loans Total Deposits Total Gross Income Net Worth Net Worth Ratio Delinquency Ratio Total Members	\$94,724,267 \$43,540,934 \$221,918,904 \$8,169,534 \$26,671,536 10.83% 0.51% 15,305	2020 \$109,565,249 \$51,336,434 \$181,895,072 \$8,889,015 \$26,471,368 12.60% 1.09%	% CHANGE -13.55% ↓ -15.19% ↓ 22.00% ↑ -8.09% ↓ 0.76% ↑ -14.05% ↓ -53.46% ↓ -1.44% ↓
Checking Accounts	10,722	10,718	0.04%

Organizations We Donated To in 2021

Pathway House Greenwood, SC

Angela Hospice Livonia, MI

Connie Maxwell Children's Ministry *Greenwood, SC*

Forgotten Harvest Oak Park, MI

Feeding America Washington, DC

Lifechanging Community Development Corp Rockford, IL

Make-A-Wish Phoenix, AZ

Guiding Eyes for the Blind Yorktown Heights, NY

Huron Valley Humane Society Ann Arbor, MI

Habitat for Humanity Holland, MI

Care House of Oakland County Pontiac, MI

Resilience Holland, MI

Greenwood, SC

BraveHearts
Poplar Grove, IL

The Konnection Detroit, MI

Federally insured by NCUA

GOOGLE REVIEWS TELL OUR STORY:

Very nice folks to deal with!!!

- Nick

I have
been banking
with Parda for over
20yrs. The customer service
is OUTSTANDING and just
having a financial institution
know you by name and really
care about financial needs
is AWESOME!!

Crystal

I noticed a transaction from last year no longer applicable to me, so I called to ask for the charge to be removed. They were able to send the paperwork and solve the issue within 10 minutes.

— Katelynn

Best service
ever at Parda! Always
with a smile! Thanks
for always meeting or
exceeding our financial
needs!

Ivan

I will never go back to a bank ever. Parda has given me the financial ability to live my best life.

Rohert

The staff
are amazing, very
professional and welcoming.
They have helped us with
numerous things, such as credit
score improvement, immigration
documentation and so
much more.

– Jenni

have taken
care of my family for
years and in some ways
feel like extended Family.
Most recently they were able
to address my questions and
provide resolution through
the ever so nifty account
chat feature.

- Nigel

are very helpful,
go out of their way,
go the extra mile to do
anything for you. Good
attitude, very professional,
and... the most friendly
people you ever want
to meet.
— Linda



THE FREEDOM TO BE YOU

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259 East 24th St Holland, MI 49423 616.392.6979

3650 Carpenter Rd Ypsilanti, MI 48197 734.973.7208 1835 Bypass 72 NE Greenwood, SC 29649 864.223.6787

c/o Johnson & Johnson 400 W Lincoln Ave Lititz, PA 17543 717.405.3498

c/o Mondelez International 5500 Forest Hills Rd Loves Park, IL 61111 815.580.3096